



Pay-as-you-go (PAYG)

Guru Systems' PAYG utility platform is the most advanced system available on the market.

When used as a PAYG device, the Hub II provides residents with a simple way to control their energy use, and the supporting system allows housing managers and operators to flexibly manage debt risk.



Unlike other PAYG utility systems, Guru untangles system infrastructure from customer services so clients aren't tied into long-term customer services contracts.

This means operators are free to operate the system themselves or choose between billing providers without having to change the equipment in each dwelling.

“Guru Systems' technology has transformed the way we deliver and monitor the heat we supply to our tenants, to such an extent that we are now revisiting earlier developments to install Guru's meters where previously we had old-fashioned prepayment meters.”

Robin Feeley, Director of L&Q Energy

How our technology works

- The Hub II can integrate with a range of payment systems. Residents can top-up using direct debit, PayPoint, internet, telephone or SMS, with top-ups and balances shown in real-time.
- Operators can remotely switch residents from credit to prepayment, or decide exactly how much credit to extend to a resident with friendly credit and emergency credit facilities available.

Get in touch today and find out how we can make a difference.

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“ Being able to access up-to-the-minute information has proved really useful. Having the information once a week, or even longer than that, means that by the time you identify an issue it could be too late and a family could have been living without heating for a significant amount of time. ”

Charmaine Francis, Resident Liaison
Office, Octavia Housing.

Easy to use

Designed with extensive input from customers, the Hub II is easy to use and understand. The full colour display clearly shows:

- Credit balance
- Current instantaneous demand
- Tariff, standing charge and emergency credit available
- CO₂ emissions
- Consumption and cost for last day, week and month
- Colour graphs of consumption for last day, week and month
- Custom messaging from utility to consumer, friendly credit and emergency credit facilities are also available.

Reliable

If there's ever a problem with a site's internet connectivity, residents can still top-up. When any top-up payment is made, a special code is generated that can be keyed directly into the touchscreen. When the code is entered, the resident's account is topped up immediately.

Eliminates debt risk

Guru Systems' PAYG utility system lets energy providers and landlords decide exactly how much debt risk to take on. Debt risk can be removed altogether by ensuring that customers stay in credit, and the utility supply can be disconnected when the customer account balance reaches zero. If the provider wishes to extend credit, but only up to a certain amount, the system can facilitate this.

Multi-utility

With up to five utility accounts on a single Hub II, operators can manage all common utility services through a single system. This includes heating, cooling, electricity, water and electric vehicle charging.

Real-time

Secure and always on, the system provides a real-time view of usage across all connected homes. Operators can remotely and automatically read all utility meters connected to a Hub II, eliminating the need for manual reads. For registered providers, real-time information on energy usage and payments can help identify and focus resources on vulnerable residents who are in fuel poverty and need support.

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